



# The Villa Collection

GREECE & CYPRUS 2018

INFORMATION • PRICES • INSURANCE  
BOOKING CONDITIONS

Please read these notes in conjunction with our Booking Conditions and with price panels. Information contained in this brochure may alter after publication so please check with us for any changes prior to booking.



# General information

## About your holiday

We have been established for 49 years, and our aim has always been to offer our customers maximum flexibility and to provide precisely the holiday they seek. We can rightly claim to have been ahead of our time now that the unpackaged holiday – always our speciality – is so much in fashion. For us, however, unpackaging does not mean penny-pinching by cutting corners. Our customers – 70% of whom give us their business repeatedly or who have been recommended to contact us by their friends – tell us that they like the way we organise their holidays, and we plan to continue to offer precisely what our regular customers enjoy: the best all-round service possible.

Should you have a problem with any part of our arrangements, our team or (in case of emergency) 24-hour duty manager will do their utmost to assist. If our suppliers are at fault in anyway, you can look to us in our London offices for a solution – we will not pass the buck.

## A few facts of life

Greece and Cyprus offer an escape from our everyday life at home. Generally the locals are hospitable and understanding of our lifestyles but it is important that visitors understand and accept the local way of life, which can be very different to ours. Buses run early in the morning, shops and offices close in the afternoon, and restaurants, bars and clubs can be noisier, open-air and open later than their British equivalents. Plumbing is rarely perfect, hot water not always available and water itself in short supply. Roads are largely unlit, often have no pavement and are sometimes unmade.

Many areas are growing resorts and building may be going on in the vicinity of your accommodation. There is sometimes a need therefore, when visiting a foreign country, to take the rough with the smooth.

If you are staying in the same village as a local fisherman you may hear his exhaustless moped or braying donkey pass your house at dusk. If you are staying close to a family whose teenage children are allowed to patronize late night music bars, you may hear them returning early morning. A dog barking or a cockerel crowing can disturb as much as passing traffic. In August some of the village music bars obtain a license to remain open until the early hours. We have chosen our villas for their degree of seclusion and privacy but if you are concerned about possible disturbances please ask our advice on the most suitable properties.

Many of our villas have a rural location and it is possible therefore that there is a presence of wildlife such as ants, wasps, lizards, fieldmice or rodents. If a presence is discovered our Representatives will endeavour to eliminate the problem. Some of our villas have mosquito screens on windows and this will be mentioned in the accommodation section of the villa description.

Building work in the vicinity of your chosen villa may start without warning. If we have been made aware of such a situation we will contact you prior to your departure in the hope of being able to offer alternative accommodation. If such a disturbance occurs during your holiday, without warning, we will

try to arrange alternative accommodation but this may not be possible, especially in peak season.

During the summer months local authorities on some islands might restrict mains supply of water to certain hours of the day. Most of our properties have a back-up supply but water pressure may be affected.

## Airport hotels & car parking

Please refer to 'Travel Extras' on our website or call Sunvil Travel 020 8847 3041 for details of hotels and car parking at each UK airport.

## Airport representation

We have our own representatives who are on airport duty for all our regular charter flights (shown on page 3) from Gatwick, Manchester, Birmingham and Bristol. Our representatives will be at or near the check-in desk(s) for your flight from 2 hours prior to departure and can be contacted in the case of any difficulties.

## Amendment and administration charges

If we are advised more than 8 weeks before departure, £35 will be charged for each amendment or name change to a confirmed booking to cover administration costs. In the case of a minor amendment (e.g. cancellation of a pre-booked car) this charge is per booking; in the case of a major amendment (e.g. change of holiday dates to earlier or later in the same season, change of accommodation or resort) this charge is per person. A reduced administration fee of £10 will be charged in cases of altering passenger initial or title, or changing the dates, delivery or category of a booked hire car or service, unless tickets have been issued (normally c. 2 weeks before departure) in which event the charge will be £35. Within 8 weeks of departure we reserve the right to treat a major alteration as a cancellation of the original holiday (attracting cancellation charges) and regard it as a new holiday booking.

## Babies

For babies under 2 there is a set charge of £50 which includes provision of a cot (on request) together with linen and blanket. For those clients hiring cars, child seats are available for a small daily charge payable locally – please request at the time of booking. **Please note that a baby does not qualify for a seat** on the aeroplane, or when determining the size of inclusive car.

## Baggage allowance

On our regular charter flights (see table) there is an allowance of 20 kilos per passenger. Only one piece of hand luggage per passenger is allowed. Depending on the airline, children under 2 may receive a baggage allowance. Please check at the time of booking. For flights not listed, please enquire at the time of booking. Charges are likely to be levied for any excess weight presented at check-in.

New check-in regulations stipulate that each individual suitcase/bag must weigh no more than 32 kilos so if passengers

are sharing the total weight allowance please bear this in mind. The airline's check-in staff reserve the right to refuse check-in of any suitcases/bags over this limit.

## Bring with you

Please bring with you beach towels and if you are staying in a villa outside the village, a torch and perhaps a pair of trainers for country walks.

## Cancellations

Should you wish to cancel your holiday please call to tell us as soon as you can. Cancellation is only effective when we receive notice in writing by recorded or registered mail or by email (it is your responsibility to call to ensure we have received it.) For further details and cancellation charges see section 7 of our Booking Conditions.

## Child reductions

Children over two years are allotted their own aircraft seat. For children under the age of 12 years, on the date of return travel to the UK, we offer the following child reductions:

First child: £100 reduction (2 week holidays)  
Second child: £50 reduction (2 week holidays)  
First child: £50 reduction (1 week holidays)  
Second child: £25 reduction (1 week holidays)

## Currency

Cash may be exchanged in the main centres of each island. There are 'hole in the wall' cash machines on most islands. Credit cards are not always accepted at tavernas and shops and it is becoming increasingly difficult to exchange travelers cheques.

## Doctors

There are doctors and chemists on all the islands (except Antipaxos).

Although we require all our clients to be covered by adequate travel insurance, it is advised that you obtain the EHIC form, which entitles you to urgent medical treatment in state hospitals of the EU under reciprocal agreement between member states. For full details please refer to [www.ehic.org.uk](http://www.ehic.org.uk)

## External websites

GIC has no control over the content of external websites, even if mentioned in this brochure, and can accept no liability for any statements, descriptions or photographs seen on any other website other than [www.gicthevillacollection.com](http://www.gicthevillacollection.com).

## Facilities

In the low season (generally April, May and mid September onwards) not all advertised facilities may be available, particularly open-air facilities, pool bars/snack bars, open-air restaurants, watersports or a full excursion programme. If you feel a particular

facility is vital to the holiday, please ask us to check if it will be available when you wish to travel.

At the beginning and end of the season (normally May and mid-September onwards) the smaller islands, villages and resort areas can be very quiet with only one or two tavernas open. Minimarkets may also be closed in these off season periods, depending on demand. If you would like more choice we would recommend you rent a car or book into a larger resort area at this time of year.

The provision of telephone lines, broadband Internet connections and Wi-Fi do not form part of your contract. These facilities rely on local networks and therefore service levels cannot be guaranteed. No compensation is payable if the service is not working and is awaiting repair. Other facilities, fixtures and fittings including but not limited to, dishwasher, washing machine, swimming pool, lighting and air conditioning units may require servicing or repair. We cannot be held responsible for loss of use while repair is being undertaken.

## FCO Travel Advice

We've partnered with the Foreign and Commonwealth Office Travel Aware campaign to help provide top tips and advice for planning for your trip abroad. It's important to do some research before you travel to learn about any necessary visas and vaccinations required for entry to your destination, understand any unusual laws and customs and to be aware of the latest travel advice for the region. Please visit <https://travelaware.campaign.gov.uk> for more information on what to prepare for your trip overseas. You can also sign up for email alerts and follow @FCOtravel on Twitter for alerts whilst you are away. GIC follows FCO advice – should it advise against non-essential travel to any of our destinations during a period in which you are booked to travel imminently you may change or cancel your holiday with no penalty.

## Flight delays and missed connections

When possible, in the event of a significant delay (3 hours plus) on a regular GIC flight, we will endeavour to provide refreshments, meals and overnight accommodation as and when appropriate. Additionally our Travel Insurance does give compensation for longer delays (6 hours plus) – see page 16. Should a flight delay mean a missed ferry or domestic flight connection in Greece we will arrange overnight accommodation, usually in a BB hotel (please note the category of this hotel may not match that of the villa you have booked). We will transfer you the next day to the port/airport for your new connecting ferry/flight and rearrange transfers accordingly on all islands. We regret that no refund is possible for unused accommodation.

## Flight information

Timings and airlines are subject to change, especially at the beginning and end of season – **please take final timings from your tickets**. Dates outside periods shown in the table are available on request. Timings will be given at the time of booking but may also be subject to change.

Airport check-in time is 2 hours before departure.

APIS. we are required to collect certain passenger information in advance and this should be added to your booking via our website by clicking on "My GIC" and following the instructions.

## Flight extras

We send out, with travel documents, details of "Airline Special Requests" and airline contact details for such requests as reserved seats together and/or emergency exit seats. Details of these pre-bookable extras and more (such as access to airport lounges) can also be seen in the "Travel Extras section" on our website.

## Guests with reduced mobility and those with special needs

Special assistance is available to passengers who may need help to travel such as the elderly, those people with a physical disability, such as wheelchair users, and those who have difficulty with social

interaction and communication, such as those with autism or dementia.

Help is available from the moment you arrive at an airport and can cover:

- Your journey through your departure airport
- Boarding the aircraft and during the flight
- Disembarking the aircraft
- Travelling through your destination airport.

Overseas, unfortunately, not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments.

Passengers requiring special assistance through the airports should aim to give us at least 72 hours' notice of the help they required so that we can pass this to the relevant airline.

## Flight information

The duration of our flights to Greece is just over three hours (Crete is four hours). Timings as shown, are subject to change especially at the beginning and end of season – please take final timings from your tickets. If booking onward connections please ensure that you book flexible tickets that allow changes to be made should the times of your international flights change. Cyprus - Flights to Cyprus are available from most UK airports. Please enquire at the time of booking for up to date timings and departure airports.

Route	Day	Supp	Period of Operation	Dep.Uk	Arr Greece	Dep Greece	Arr Uk
<b>FROM GATWICK</b>							
Chania	Tuesday	n/a	01 May - 30 Oct	06:25	12:10	13:15	15:05
Corfu	Monday	n/a	07 May - 29 Oct	10:25	15:45	16:30	17:55
Kalamata	Sunday	n/a	13 May - 07 Oct	09:10	14:35	15:35	17:20
Kefalonia	Saturday	n/a	05 May - 13 Oct	09:25	14:40	15:25	16:55
Preveza	Sunday	n/a	06 May - 14 Oct	06:00	11:25	12:10	13:50
Samos (Inbound via Lemnos)	Thursday	n/a	24 May - 04 Oct	11:15	17:05	18:05	22:00
Skiathos	Friday	n/a	25 May - 05 Oct	06:10	11:35	12:25	15:20
<b>FROM MANCHESTER</b>							
Corfu	Monday	£45	07 May - 29 Oct	05:00	10:30	11:30	13:05
Chania	Tuesday	RQ	01 May - 30 Oct	Tui Airways and Ryanair flights on request.			
Kalamata	Sunday	£59	06 May - 30 Sept	06:00	12:00	13:00	15:05
Kefalonia	Saturday	£45	05 May - 27 Oct	07:00	12:40	13:30	15:20
Preveza	Sunday	£49	06 May - 28 Oct	14:05	19:35	20:40	22:20
Skiathos (Inbound via Kavala)	Friday	£45	04 May - 05 Oct	09:00	14:45	15:45	19:05
<b>FROM BRISTOL</b>							
Corfu	Monday	£45	07 May - 15 Oct	07:00	12:15	13:15	14:40
Preveza	Sunday	£49	20 May - 30 Sept	14:50	20:00	21:00	22:15
<b>FROM BIRMINGHAM</b>							
Kalamata	Sunday	£59	20 May - 07 Oct	07:25	13:15	14:15	16:10
Kefalonia	Saturday	£45	19 May - 29 Sept	11:05	16:30	17:05	18:45
Preveza	Sunday	£49	20 May - 30 Sep	07:25	12:55	13:55	15:20

In addition to the regular flights above, we can offer other regional departures to Corfu, Crete, Preveza and Skiathos.

In flight meals and service: with the exception of our own charter flight from Gatwick (see below) and the scheduled international services of Aegean Air, in-flight meals are not included as airlines have moved to the low cost carrier model with a 'buy on board' service.

Flights from Gatwick: From 20 May (outbound) to 07 October (inbound) we charter our own aircraft from Gatwick to Corfu, Chania, Skiathos, Kefalonia and Preveza. These flights include 20kg of hold luggage (10kg for infants), 5kg of hand luggage and food appropriate to the time of day in each direction.

## Internet and Wi-Fi

If a villa has Wi-Fi or broadband internet access this will be mentioned in each villa description. Please note, connections are sufficient for checking email and light web browsing. Bandwidth restrictions or extra charges may apply if the connections are used for downloading large files or streaming video content. Wi-Fi is available in most main villages and many local cafes also advertise free connections. Please note that we cannot guarantee Wi-Fi availability as this is dependent on local ISPs, technical issues etc. and this facility does not form part of our contract with you.

Where WiFi is listed as MiFi, the service is provided by a Mobile WiFi device. The service is reliant on the mobile telephone network and data download limits apply. As such, it is only intended to be used for checking of emails and light web browsing and not for the streaming of films or downloading large files. 4GB is included for each booking – you may top this up with an extra local of charge of c€10 for another 4GB.

## Local representation

We employ our own company representatives in many of the islands and resorts we feature. In some areas they may be shared with our sister company Sunvil. Our reps can help solve problems, provide information, arrange car hire and book excursions. Their aim is to help you get the most from your holiday, not to organise you in any way. In areas/islands where we have smaller numbers, we use the services of local agents. Wherever you are our agent or representative can always be contacted by telephone.

**It is essential that any difficulties you experience are reported to our representative or nearest local agent at the time of occurrence so that we are given the opportunity to resolve things locally.**

## Maid service

A maid will clean your house or villa, make beds and wash up twice weekly on all the islands.

For all our properties, bed linen and bath towels are changed twice weekly.

## Mobile telephones

Greece has generally good network coverage and in most of our resort areas you should be able to get a signal if you are using a roaming facility. It is worth noting that when calling a Greek number it is better to dial the country code (+30) as well as the local number, even from within Greece.

## Passports and visas

British visitors to Greece will need a full ten year British Passport, valid for at least 3 months from your date of return. It is now a mandatory requirement for anyone travelling into and out of the UK to provide their passport details. No visas are required for British subjects but if your passport is not British, please check at the Greek Embassy (telephone no. 020 7229 3850) to discover whether a visa is necessary.

## Photographs

The photographs in this brochure have been taken to show a property or location to its best advantage. Some are taken off-peak so in high season the beaches may be busier than shown.

Since the publication of these photographs, some changes may occur prior to your arrival: the property owner may have changed a certain piece of furniture or décor; local circumstances may occasion a change to a view.

## Pregnancy

If you are more than 28 weeks pregnant on the date of return travel most airlines require a medical certificate of fitness to fly. If you are more than 32 weeks pregnant you will not normally be allowed to travel.

## Safety standards and regulations

The safety standards and regulations in operation overseas are those of the country in question and may not reach the same levels as those we enjoy in the UK. The monitoring, enforcement and compliance with these local regulations is a matter for the authorities of that country and the foreign supplier of the services concerned. The general standard of safety is lower than in the UK. Liability insurance requirements vary considerably from country to country, as does the responsibility placed on an organisation by local law. Please therefore take all precautions to protect yourself and your family whilst on holiday. In particular, you should familiarise yourself with fire escape routes and always be aware of hidden dangers involving swimming pools and balconies especially if travelling with children. Should you notice anything which causes concern, please point it out to our representative.

## Satellite Television

Where it is stated that satellite television is available please do not expect Sky. Greek satellite TV normally includes some English speaking channels (usually CNN, Eurosport, and sometimes BBC World and a film channel) Normal terrestrial Greek television often shows English language films (in English) and covers major sporting events such as the World Cup.

## Second holiday reduction

If you should decide to book two holidays with us in 2018 we offer a ten per cent reduction calculated on the cheaper of the two stays. The reduction will be deducted from your second holiday invoice and only applies to those guests travelling twice.

## Special requests

Unless a supplement is charged, special requests cannot be guaranteed. Special requests should be mentioned at the time of booking and noted on the (confirmation) invoice

## Transfers and luggage

Approximate transfer durations are given above the price panel for each area. These do not include any waiting time for other arriving passengers, ferry/hydrofoil departures, accommodation drop-offs etc. Taxis are licensed for 4 passengers so taxi transfers are likely to be shared. Parties may occasionally be split, unless a supplement is paid. A private taxi transfer can be booked on

request – please ask for a quote. Taxis do not have child seats. We reserve the right to substitute alternative forms of transportation to those mentioned (e.g. ferry for hydrofoil) should local circumstances dictate this. Porterage is not generally provided as the distances are not great. For some transfers involving sea crossings you may have to carry your baggage on and off the boat yourself so bear this in mind when packing! It is your responsibility to ensure that your luggage is safely on the coach/ferry/taxi before it leaves. We cannot guarantee to transport large or bulky items eg. surfboards, bicycles etc., for which you may need to rent a car with roofrack or a private taxi transfer. In some areas luggage storage may be available, but this is at your own risk.

For villas with car hire included, clients should note that luggage space is limited. Excess luggage may have to be transported by taxi, the cost of which would be payable by the client locally unless prebooked in advance. If this is a concern we recommend upgrading to a larger car.

## Travel documents

All travel documents, including flight tickets, full itinerary, check-in times, contact addresses and telephone numbers of our Representatives, will be sent to clients 10 to 14 days prior to departure date. Those clients who have booked within a few days of departure are able to pick up their travel documents from our Airport representatives or alternatively have these emailed directly to them.

General information concerning passport, visa and health requirements applicable to British Citizens is set out in the brochure or on our website. Such requirements, however, are subject to change and you are responsible for checking current requirements before departure. It is your responsibility to ensure that you comply with all applicable requirements and take with you all documents required for your holiday, including re-entry into the UK. We will not be liable for any failure by you to discharge these responsibilities and you will have to reimburse us for any costs we incur as a result of such failure on the part of yourself.

## Villa information

In each of our villas, houses and apartments you will find on arrival a folder giving helpful information about the property and local information about doctors, chemists, tavernas, shops, buses, activities, beaches, churches, banking hours, etc.

## Villa only

Most properties are available on an “villa only” basis - please ask for a price quote. Please note the price will not include car hire or transfers, unless specified on the Confirmation Invoice.

## Voltage

Voltage is 220 volts a.c. Please bring a 2-pin continental adaptor.

## Weather

As we have seen across the globe, weather patterns are now not consistent. The Greek islands can be very exposed to weather fronts.

We inspect our properties carefully to ensure that they are

able to cope with inclement weather but even the strongest constructions can be susceptible to leaks.

We set up contingency plans to transfer our clients safely and comfortably during bad weather conditions but please understand that you might suffer inconveniences. If we are aware of a possible storm we may decide to transfer our clients from an outlying island to the airport island a day or two before their flight departure day in order to ensure their safe departure. If this is necessary we will provide our clients with accommodation of the highest possible standard.

Bad weather conditions may result in smaller island ferries (eg Paxos to Antipaxos) not running and even tavernas not opening.

## Welcome pack and hamper

On arrival at your villa we provide a complimentary "welcome pack".

We will, if you wish, place a Club Hamper in your villa before your arrival. The package is sufficient for up to 4 people and typically includes: a loaf of bread, butter, honey, eggs, nuts, fruit, biscuits, yoghurt, orange juice, a pack of tea, a tin of coffee, sugar, milk, cheese, ham, salad vegetables, salt and pepper, local olive oil, a bottle of wine, 2 cans of tonic water and coca-cola, a bottle of mineral water, washing-up liquid and matches. The cost is £70 per package including delivery and the cost will be added to your invoice.



# Responsible Tourism

Tourism has the enormous potential to benefit local communities, their economies and their environment. However, we must not forget that the travel industry can also have a negative impact on its destinations if not properly managed. At GIC The Villa Collection we are passionate about the areas in which we specialise and the local people with whom we work. We therefore feel that it is our responsibility to help minimise any adverse effects. A company that arranges holidays using aircraft and promotes car hire in resort can never hope to call itself 'green' or 'eco-friendly'. However, for many years we have striven to behave as responsibly as possible – long before 'green credentials' became fashionable. Responsible Tourism is, without doubt, the current buzz word for the industry but, what does it mean? In general terms, Responsible Tourism aims 'to create better places

for people to live in, and better places for people to visit'. For us, at GIC, this means building close relationships with our destinations and working alongside our local agents and the host communities to develop a sustainable and culturally sensitive tourism industry that aims to bring long-term social, economic and environmental benefits.

We use local suppliers and local representatives wherever possible, and we encourage our suppliers, through many initiatives, to protect and treasure their local environment. We don't always win, but we try. In addition, we believe that it is our responsibility to learn about and respect the customs and culture of the destinations that we visit. In turn we aim to educate our clients and encourage them to participate and experience local life, thus providing a more enjoyable experience for the visitor.



The Travel Foundation is a UK charity that cares for the places we love to visit.

Their work aims to protect the natural environment, traditions and culture – the things that make your visit special – in destinations throughout the world. Most importantly, their work can help ensure that there are great places for us, and future generations, to visit. Current projects are based in: Brazil, Cape Verde, Crete, Cyprus, Egypt, Jamaica, Kenya, Mexico, Morocco, Rhodes, South Africa, Sri Lanka, Thailand, The Gambia and Turkey.

GIC The Villa Collection along with many other travel companies, is supporting the work of The Travel Foundation by donating £1 for every person booked to the charity and providing help in kind in the way of complimentary flights, accommodation and other services in order to help the workings of the charity. The UK is taking the lead in changing the way the world travels. For more information, please take a look at The Travel Foundation's website at [www.thetravelfoundation.org.uk](http://www.thetravelfoundation.org.uk).



## Quality charter

AITO is the Association for independent and specialist holiday companies. Our member companies, usually owner-managed, strive to create overseas holidays with high levels of professionalism and a shared concern for quality and personal service. The Association encourages the highest standards in all aspects of tour operating.

### Exclusive Membership

AITO sets criteria regarding ownership, finance and quality which must be satisfied before new companies are admitted to membership. All members are required to adhere to a Code of Business Practice which encourages high operational standards and conduct.

### Financial Security

AITO members are required to protect money paid by customers to the member for any holiday sold under the AITO logo and to comply with UK Government Regulations in this respect. Members submit details of their bonding and guarantee arrangements to the Association on a regular basis.

### Accurate Brochures and Websites

All members do their utmost to ensure that all their brochures and other publications, print or electronic, clearly and accurately describe the holidays and services offered.

### Professional Service and Continual Improvements

All members are committed to high

standards of service and believe in regular and thorough training of employees.

Members continually seek to review and improve their holidays. They listen to their customers and always welcome suggestions for improving standards.

### Monitoring Standards

AITO endeavours to monitor quality standards regularly. All customers should receive a post-holiday questionnaire the results of which are scrutinised by the Association.

### Sustainable Tourism

As members, we acknowledge the importance of AITO's Sustainable Tourism ethos, which recognises the social, economic and environmental responsibilities of tour operating.

### Customer Relations

All members endeavour to deal swiftly and fairly with any issues their customers may raise. In the unlikely event that a dispute between an AITO member and a customer cannot be settled amicably, AITO's low-cost Independent Dispute Settlement Service may be called upon by either side to bring the matter to a speedy and acceptable conclusion.

GIC The Villa Collection is a member of the Association of Independent Tour Operators. To contact the Association visit [www.aito.com](http://www.aito.com) or call 020 8744 9280.

# Car hire

Our pre-booked rates include Collision Damage Waiver, unlimited mileage and all local taxes. Unless otherwise specified delivery is free. Some areas experience a shortage of hire cars in high season so we would especially recommend pre-booking during this period.

All our villas and houses, with car hire included in the holiday cost, have car/s with air-conditioning. On most islands, for parties of 2 people we provide one Group A car; for parties of 3 people we provide one Group B car; for 4 or 5 people: one Group C car; for 6 people: one Group B plus one Group A car; for 7 people: one Group B car plus one Group C car; for 8 people: two Group C cars. **Please note that we have not taken infants into account when allocating a particular car Group for a party size so to accommodate a baby/child seat, an upgrade to a larger car may be necessary.**

For large parties not wanting to have two hire cars, please contact us for the supplement charge for a People Carrier/minibus, subject to availability.

## General Car Hire Conditions

The following conditions commonly apply to most car rental companies in Greece, but may vary slightly from island to island and are for guidance only.

- A small charge to cover extra insurance (around 4 euros per day) is usually made for additional drivers and payable locally. In most areas only one additional driver is allowed.
- Drivers should be at least 23 years of age (21 on some islands, please ask us) for Groups A, B and C, 25 years of age for other Groups, and have held a full UK or EU driving licence for 12 months. On some islands an extra insurance payment may be required for older drivers (70+). Non-EU citizens will require an international driving licence. All drivers should be entered individually on the contract to be completed when picking up the car – you will need passport, driving licence, GIC – The Villa Collection voucher and a credit card.
- Automatic cars are on request.
- Unless otherwise stated in the relevant car hire panel, Collision Damage Waiver Insurance has an excess payable – typically the first 300 - 600 Euros of any damage for Groups A, B & C. The excess can vary and is more for higher category cars and jeeps. We advise you check the excess levels which will apply to you with the car hire company locally. Some companies offer an additional insurance (super-CDW or FDW – Full Damage Waiver) payable locally to cover this excess – please enquire on delivery of the car. It may be better value to pre-purchase this – see [www.insurance4carhire.com](http://www.insurance4carhire.com). Personal Accident Insurance (PAI) will be offered locally but is not necessary if you have GIC – The Villa Collection's travel insurance or similar.
- Damage to the tyres, engine or underside of the car is not normally covered by insurance in Greece, although on some islands you can insure locally for this. A credit card imprint (or cash deposit of c. 500 Euros) will be required on delivery of the car, returnable at the end of the hire period if the car is delivered back with no damage to the above. This imprint or deposit also covers any petrol and refuelling charges, traffic or parking fines and CDW excess charge.
- Child seats and roof racks are available on request at a charge of around 4 euros per day payable locally and should be requested at the time of booking your holiday. It may be necessary to fit the child seat yourself. Please note that roof racks are on request only and not available on all islands, and that child seats are generally available for infants and small children only. The law in Greece does not make them compulsory for older children, and they may not be of BSS specification.
- The contract you sign on delivery of the car is between you and the car hire company. You should therefore read this and inspect the car and tyres before driving. The companies we use are all reputable firms who have been operating for many years.
- Refunds for unused car hire, including cars returned early, are at the discretion of the car hire company and should be agreed with them before returning to the UK.

## Pre-booked rates for 7 days

Alonissos							
Group	Typical Car	A/C	Seats	01/05-07/06 14/09-31/10	08/06-05/07 31/08-13/09	06/07-26/07	27/07-30/08
<b>A1</b>	Chevrolet Spark 1.0	✓	4	£161	£210	£252	£315
<b>C</b>	Fiat Panda 1.2	✓	5	£175	£231	£273	£322
<b>D</b>	Jimmy Jeep*		4	£266	£280	£378	£483
<b>F</b>	Fiat Doblo 7seater	✓	7	£322	£399	£602	£721

\* on request. CDW excess is €400 and FDW is €10 per day. 2nd driver and child seats are free. Minimum age is 20 years and there is no upper age limit. Licence must have been held for 2 years. Free delivery and collection charges if minimum rental is 7 days and €10 each way for 6 days or less.

## Corfu

Group	Typical Car	A/C	Seats	Low season	16/07-15/09
<b>A</b>	Citroen C1 1.0	✓	4	£189	£203
<b>B</b>	Hyundai i10 1.2	✓	4	£203	£217
<b>B1</b>	Fiat Punto 1.3	✓	4	£217	£266
<b>C</b>	Citroen C3 1.4	✓	5	£266	£315
<b>D</b>	Seat Cordoba 1.6	✓	5	£280	£336
<b>F</b>	Hyundai Accent Auto 1.4*	✓	5	£315	£371
<b>M</b>	VW Caddy 1.6*	✓	6 to 7	£322	£392
<b>M1</b>	VW Transporter 2.0*	✓	9	£483	£546

\* on request. CDW excess is €500. FDW is €10 per day (€60 for 7 nights & €100 for 14 nights). Extra insurance for wheels, windscreen and underside is €7 per day. Baby/booster seats are €3 per day and second driver is €3 per day. Minimum age to drive is 21 years and licence must have been held for 1 year. Drivers aged 75 years and over will be charged €15 (one-off charge) locally for additional insurance. Collection from the airport, Corfu port or Corfu Town is free during office hours (08:00 - 21:00); out of these hours it is €20; and delivery or collection to/from hotel or apartment is €15 each way.

## Crete

Group	Typical Car	A/C	Seats	Low season	19/06-17/09
<b>A</b>	Citroen C1 900cc-1.0	✓	4	£203	£217
<b>B</b>	Fiat Panda 1.0-1.1	✓	4	£217	£231
<b>C</b>	Citroen C3 1.2-1.4	✓	5	£245	£273
<b>D</b>	Nissan Note 1.3-1.4	✓	5	£329	£357
<b>E</b>	Hyundai Matrix 1.6	✓	5	£448	£497
<b>F</b>	Suzuki Jimmy Jeep open top 1.3		4	£378	£441
<b>G</b>	Fiat Doblo 1.6	✓	6	£483	£539
<b>G3</b>	Citroen Jumpy Multispace 2.0	✓	9	£637	£742
<b>H</b>	Hyundai i20 Auto 1.3-1.4	✓	5	£434	£539

Delivery and collection is free to/from accommodation in our featured resorts except for Panormos or Sfakia (port for Loutro) which is €30 one way (e.g. pick-up resort, drop airport) and €45 return (pick-up and drop in resort). These fees also apply to higher category cars (Group D and above) booked for Paleochora (Groups A, B & C are free). Pick-up Chania Airport and drop-off Heraklion Airport (or vice versa) is €30 one way. Pick up and drop off at Heraklion airport for rental of 6 days or more is free of charge; for 5 days hire or less there is charge of €45 return. CDW excess is €300 for groups A-C, €400 for group D and €600 for groups E and higher. FDW is €7 per day, 2nd driver is free of charge and child seats are €15 per week. Sat Nav is €35 per week. Minimum age is 21 years for group A, B and C and 22 years for all other groups. Maximum age is 84 years. Licence must have been held for one year.

## Ithaca

Group	Typical Car	A/C	Seats	Low season	30/06-31/08
<b>A1</b>	Fiat Panda	✓	4	£217	£259
<b>B1</b>	Fiat Grande Punto	✓	5	£266	£308
<b>C</b>	Fiat Panda Auto	✓	4	£280	£322
<b>E</b>	Suzuki Jimmy 4x4 soft top*		4	£357	£455
<b>G</b>	Fiat Doblo	✓	7	£399	£469
<b>H</b>	Smart Car*	✓	2	£294	£336

\* on request. CDW excess is €450 and FDW available at €8 per day. No charge for baby seats or second driver. Minimum age to drive is 23 and licence must have been held for two years. Maximum age is 75 and for drivers 70 years and over, a valid licence must have been renewed in the past 5 years and there is a surcharge of €5 per day.

## Kefalonia

Group	Typical Car	A/C	Seats	Low season	30/06-31/08
<b>A</b>	Daihatsu Cuore 1.0	✓	4	£161	£182
<b>B</b>	Hyundai i10 1.2	✓	4	£182	£210
<b>C</b>	Fiat Grande Punto 1.3	✓	5	£210	£245
<b>D</b>	Hyundai i30 1.4	✓	5	£308	£336
<b>E</b>	Suzuki Jimmy 4x4 Convertible		4	£336	£364
<b>E1</b>	Daihatsu Terios 4x4 metal top	✓	5	£399	£455
<b>F</b>	Fiat Doblo*	✓	7	£455	£518
<b>J</b>	Hyundai Auto*	✓	5	£308	£336

\* on request. CDW excess is €490 for groups A and B, €590 for groups C and D and €790 for all other groups. In case of any accident €40 administration fee applies. Additional drivers can be added at €2 per day. Baby and booster seats are available at €4.50 per day. Delivery/ collection charges (each way) are as follows: Sparta €30; Lourdas €40; Ag Efimia, Sami & Katelios €50; Fiscardo and Assos €140. Minimum age is 23 for groups A-B and 25 for other groups. Maximum age is 75. Licence must have been held for 1 year. For clients under or over required age to drive, an additional insurance premium is payable of €4 per day. All charges are subject to local tax and a valid credit card is required for all rentals.

## Lefkas & Meganissi

Group	Typical Car	A/C	Seats	Low season	01/07-31/08
<b>A</b>	Hyundai i10	✓	4	£194	£217
<b>B</b>	Fiat Punto	✓	4	£215	£231
<b>C</b>	Ford Fiesta	✓	5	£242	£266
<b>C1</b>	Hyundai i20 Auto	✓	5	£287	£322
<b>D</b>	Seat Cordoba	✓	5	£271	£287
<b>D2</b>	Seat Toledo*	✓	5	£438	£497
<b>J</b>	Suzuki Jimmy Hard Top *	✓	4	£335	£371
<b>J2</b>	Mitsubishi Pajero*	✓	5	£494	£560
<b>L</b>	Fiat Scudo Minibus*	✓	6 to 9	£494	£560

\* on request. Delivery to all accommodation is free to Lefkas and Parga. Sivota delivery and collection charge is €15 per way. Meganissi delivery and collection charges - to/from the port of Spilia or Vathy is €16 per way (client to meet ferry); to/from Meganissi accommodation is €32 per way. CDW excess is €300 for groups A-C and €500 for groups C1-L. Exception from excess is €5 per day. Insurance for underside and wheels available at €5 a day. FDW (which includes underside and wheels insurance) is €10 per day. There is no charge for child seats and 2nd driver. If the interior of the car is excessively dirty on collection a €20 cleaning charge will apply. Minimum age is 21 and licence needs to have been held for 1 year. Maximum age is 77. Clients aged 78 and over are able to drive but would have third party insurance only so liable for cost of any damages.

## Paxos

Group	Typical Car	A/C	Seats	Low season	09/07-09/09
<b>B1</b>	Hyundai Atos	✓	4	£266	£308
<b>C1</b>	Hyundai Accent	✓	5	£287	£329
<b>E</b>	Suzuki Jeep *		4	£315	£364
<b>F</b>	Fiat Doblo *	✓	7	£490	£574
<b>G</b>	Kia, Picanto Fiat Auto *	✓	4	£266	£322
<b>H</b>	Fiat 500 Cabriolet *	✓	4	£273	£336

\* on request. Minimum pre-booked period is 6 days. CDW excess is €700 for group B and €850 euros for other groups. FDW is €7 per day. Additional drivers and child seats are free of charge. Minimum age is 23 years. Clients aged over 75 require a top-up insurance of €5 euros per day. Licence must have been held for 1 year.

## Cyprus

For details of alternative cars available in Cyprus please enquire at the time of booking.

## Samos

Group	Typical Car	A/C	Seats	Low season	19/07-12/09
<b>A</b>	Nissan Micra 1.0	✓	4	£224	£252
<b>B</b>	Hyundai Getz 1.1	✓	5	£224	£252
<b>C</b>	Kia Rio / Hyundai Accent 1.4	✓	4	£301	£329

CDW excess is €250 and FDW is €20 per day. Second driver and child seats are free of charge. Minimum age is 21 years and there is no upper age limit as long as driving licence is valid.

## Skiathos

Group	Typical Car	A/C	Seats	Low season	29/06-30/08
<b>A</b>	Peugeot 107	✓	5	£161	£212
<b>B</b>	Hyundai Getz	✓	5	£183	£228
<b>C</b>	Peugeot 207	✓	5	£196	£238
<b>D</b>	Suzuki Splash Auto	✓	5	£215	£278
<b>E</b>	Renault Capture Auto	✓	4	£276	£360
<b>J</b>	Suzuki Jimmy 4x4 open top		4	£224	£295
<b>M</b>	Citroen Jumpy minibus*	✓	9	£444	£535
<b>P</b>	Peugeot 5008*	✓	7	£444	£529
<b>S</b>	Suzuki Grand Vitara 4x4*	✓	5	£503	£662

\* on request. CDW excess is €500 for groups A-D, €700 for groups E, J, P & M and €900 for group S. FDW is €9 per day. Additional drivers and child seats are €3 per day each. Minimum age is 21 years for groups A-D and 23 for groups E-S. Licence must have been held for at least 1 year. There is no upper age limit.

## Skopelos

Group	Typical Car	A/C	Seats	Low season	07/07-07/09
<b>A</b>	Hyundai Atos 1.0	✓	4	£210	£287
<b>B</b>	Renault Clio 1.2	✓	5	£238	£350
<b>C</b>	Suzuki Jimmy Jeep		4	£329	£427
<b>D</b>	Hyundai Accent	✓	5	£329	£427
<b>E</b>	Hyundai Getz Auto*	✓	4	£350	£448

\* on request. CDW excess for group A and B cars is €400 +VAT; C, D and E excess is €600 + VAT. FDW payable locally to waiver excess is €9 per day. Child and baby seats available at €3 per day. Additional driver is €2.50 per day. Minimum age to drive is 21 years for group A-B and 23 years for other groups. Licence must have been held for 2 years or more. There is no upper age limit.

## South Peloponnese incl Kalamata Airport

Group	Typical Car	A/C	Seats	Low season	15/07-15/09
<b>A</b>	Daewoo Matiz 1.0	✓	4	£189	£203
<b>B</b>	Hyundai i10 1.1	✓	4	£203	£217
<b>C</b>	Fiat Grande Punto 1.2	✓	5	£217	£252
<b>D</b>	Hyundai Accent 1.4	✓	5	£266	£308
<b>E</b>	Citroen C4 1.6*	✓	5	£427	£483
<b>F</b>	Seat Ibiza Auto 1.2*	✓	5	£315	£371
<b>J</b>	Suzuki Jimmy open top 1.3 *		4	£322	£392
<b>MD</b>	Nissan Evalia 1.6*	✓	7	£483	£637
<b>M1D</b>	Fiat Scudo 2.0*	✓	9	£637	£798

\* on request. CDW excess is €500 for groups A-D and €800 for all other groups. FDW is €10 per day. Extra insurance WUG for wheels, underside and glasses is €7 per day. WUG and FDW combined are €100 for 1 week and €180 for 2 weeks. Additional driver is free of charge and baby/booster seats are €3 per day. Minimum age is 23 and licence must have been held for 1 year. Drivers over 75 years must pay an insurance top-up of €18.60 locally. Delivery and collection to Airport, Gialova, Methoni, Finikounda, Chrani, Kardamili and Stoupa is free except in the case of 'one way' rentals which have a local charge of €19.

# Boat hire

The rental of a small motorboat will add an extra dimension to your holiday. It will enable you to explore the local coastline and discover your own small coves and beaches (some may only be accessible from the sea). Take a picnic or simply moor up alongside a waterfront taverna for lunch. In some areas a boat can be more use than a car, sometimes quicker, and certainly more fun!

There are now quite a few boat hirers on most of the islands and it is therefore possible to hire a boat locally on a daily basis. However, boat availability on some islands is more restricted and we therefore recommend pre-booking. All necessary safety equipment is provided and no special licence or previous experience is necessary (a Power Boat licence will need to be shown if hiring a boat with more than 30HP) as instruction will be given.

On certain islands it is now possible to hire luxury speedboats with a driver. Available for day hire or evening excursions, they provide all the benefits of small boat hire without the hassles of navigation and mooring. These boats are often available, at an additional cost, for private interisland transfers, adding a touch of style to your holiday.

## General Boat Hire Conditions

These conditions may slightly vary from island to island but commonly apply throughout Greece.

- Boat hire is not recommended for those with infants under 2 years for safety reasons. For those with small children under 4 years of age please bring buoyancy aids as there may only be a limited supply of life-jackets for younger children.
- Boats are intended for exploration of the local coastline – you are not allowed to cross open sea.
- Boats are for daytime use only and, unless otherwise mentioned, have to be moored in their home port each evening.
- The maximum number of persons for which the boat is licensed must not be exceeded.

- Third party insurance is included but damage to the boat or engine is the hirer's responsibility – on some islands additional insurance can be taken out locally for this.
- If you do not use the boat for any reason (e.g. adverse weather) no refund can be given – however our supplier will always try to arrange alternative day(s) subject to boat availability.
- Pre-booked days have to be booked consecutively for the minimum number of days stated, however it is often possible to change these days locally subject to boat availability and adequate notice to the supplier.
- Fuel is payable locally.
- Boats should be booked at the same time as your holiday – a deposit of £30 is required.

### Ithaca

Boats can be hired from Frikes, Vathy or Kioni. Rates are per day and the minimum hire is 3 days.

HP	Maximum passengers	01/05-31/05 01/10-31/10	01/06-30/06 01/09-30/09	01/07-31/08
25	5	£49	£53	£56
30	5	£69	£72	£75
90*	6	£103	£114	£125

\*Speed boat licence required for the 90hp boat. Boats come with canopy (except 90hp) and coolbox.

### Kefalonia

Rates are per day and the minimum hire is 3 days.

#### Fiscardo

HP	Maximum passengers	Low season	01/07-31/08
Deluxe 25	5	£58	£65
Standard 30	5	£72	£79
Deluxe 30	5	£82	£89

### Lefkas

Rates are per day and there is no minimum hire. Boat hire is based in Nidri; delivery and collection to other east coast areas can be arranged at €20 each way.

HP	Maximum passengers	Low season	25/06-14/07 11/09-01/10	15/07-10/09
30 family	5	£50	£60	£70
30 family standard	7	£60	£70	£80
30 family standard plus	8	£70	£80	£90
30 family premier	8	£70	£90	£110
30 family deluxe	7/8	£80	£100	£120

Third party Insurance covers all boat; the propeller and underneath the boat is not covered on the insurance. Boats must be returned by 6pm. Petrol is paid on return, whatever is used, local prices charged. Life jackets, sun canopy and sea charts of the area are supplied with the boat and instruction will be given upon collection. Cool boxes are available upon request.

### Meganissi

Rates are per day.

HP	Maximum passengers	01/05-31/05	01/06-30/06	01/07-31/07 01/09-30/09	01/08-31/08	01/10-31/10
30	6	£85	£97	£103	£109	£91

Boats come with large canopies cushions and steering wheel.

# Early booking offers

To thank our regular clients and to encourage early bookings, we have selected various properties to which we are offering some price reductions for 2018 bookings made before 31 January 2018.

These offers apply to those properties which have the symbol **A** or **B** alongside the villa name on the Holiday Price pages in this booklet.

On or between dates shown	Early Booking Offer <b>A</b> Reduction per booking		Early Booking Offer <b>B</b> Reduction per booking	
	1 week	2 weeks	1 week	2 weeks
<b>Samos</b>				
01 May - 23 May & 20 Sept - 03 Oct	£100	£100	£50	£50
24 May - 11 July & 30 Aug - 19 Sep	£200	£200	£75	£75
12 Jul - 22 Aug	£50	£50	£75	£75
23 Aug - 29 Aug	–	£300	–	£150
<b>Alonissos, Skiathos, Skopelos</b>				
04 May - 17 May & 21 Sep - 04 Oct	£100	£100	£50	£50
18 May - 12 Jul & 31 Aug - 20 Sep	£200	£200	£75	£75
13 Jul - 23 Aug	£50	£50	£75	£75
24 Aug - 30 Aug	–	£300	–	£150
<b>Corfu &amp; Paxos</b>				
30 Apr - 13 May & 17 Sep - 06 Oct	£100	£100	£50	£50
14 May - 15 Jul & 27 Aug - 16 Sep	£200	£200	£75	£75
16 Jul - 19 Aug	£50	£50	£75	£75
20 Aug - 26 Aug	–	£300	–	£150
<b>Lefkas &amp; Meganissi</b>				
06 May - 19 May & 23 Sep - 06 Oct	£100	£100	£50	£50
20 May - 26 May	£200	£200	£75	£75
27 May - 02 Jun	–	£200	–	£75
03 Jun - 14 Jul & 02 Sep - 22 Sep	£200	£200	£75	£75
15 Jul - 25 Aug	£50	£50	£75	£75
26 Aug - 01 Sep	–	£300	–	£150
<b>Ithaca &amp; Kefalonia</b>				
05 May - 18 May & 22 Sep - 05 Oct	£100	£100	£50	£50
19 May - 25 May	£200	£200	£75	£75
26 May - 01 Jun	–	£200	–	£75
02 Jun - 13 Jul & 01 Sep - 21 Sep	£200	£200	£75	£75
14 Jul - 24 Aug	£50	£50	£75	£75
25 Aug - 31 Aug	–	£300	–	£150
<b>Crete</b>				
01 May - 14 May & 18 Sep - 08 Oct	£100	£100	£50	£50
15 May - 16 Jul & 28 Aug - 17 Sep	£200	£200	£75	£75
17 Jul - 20 Aug	£50	£50	£75	£75
21 Aug - 27 Aug	–	£300	–	£300

### The following conditions apply:

These reductions apply to the total holiday cost and are not per person. Offers apply to holidays using our regular charter flights only.

Offers cannot be combined with any other discount including Free Child Places. We reserve the right to limit capacity per departure for these holidays and to amend or extend selected offers at our discretion.



# HOLIDAY GUIDE PRICES • PER PERSON

The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

**Note:** Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.



## SAMOS

**How we get you there** Morning flights on Thursdays from Gatwick to Samos airport. Car hire is collected at the airport and the drive to Villa Luna takes 15 minutes.

**Please note:** *By necessity, there may be an early departure from your villa in order to fit in with flight times.*

Departure Days:			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul- Early Sep)			
Thursdays from Gatwick			From		To		From		To	
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £
<b>Luna Villa A</b>	17	2	971	1356	1416	2506	1614	2204	1756	2846
(Car hire included)		3	837	1096	1143	1872	1282	1677	1387	2116
		4	790	1005	1026	1596	1135	1454	1222	1794
		5	745	919	941	1398	1031	1288	1108	1566
		6	741	904	908	1312	992	1223	1061	1464

\* Full Fare Paying Guests

# HOLIDAY GUIDE PRICES • PER PERSON

The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

**Note:** Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.

## SKOPELOS

**How we get you there** Morning flights on Fridays from Gatwick and Manchester to Skiathos. Clients will then be taken to the port for the hydrofoil or ferry crossing to Skopelos (1 hour). Dependant on boat schedules, clients may have a wait in the pretty Skiathos Town, before heading off to Skopelos.

**Please note:** By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times. On the return journey our Manchester flight flight has a refueling stop on the island of Kavala. This refueling stop adds approximately 1 hour to the flight time.

Departure Days: Fridays from Gatwick and Manchester			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul - Early Sep)				
Accommodation	Page No.	When* Occupied By	From		To		From		To		
			1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
<b>Dimitri, House of A</b> 28 (Car hire included)	2	2	1030	1592	1488	2536	1616	2180	1772	2820	
			3	916	1303	1246	1968	1325	1712	1447	2168
			4	874	1189	1129	1691	1194	1510	1287	1849
<b>Joanna, Villa A</b> 24	2	2	1072	1782	1705	3110	1956	2667	2130	3535	
			3	935	1410	1370	2308	1542	2018	1664	2603
			4	866	1224	1202	1908	1335	1694	1431	2137
			5	825	1113	1101	1667	1211	1499	1291	1857
			6	797	1038	1034	1507	1128	1369	1198	1671
			7	778	985	986	1393	1069	1277	1132	1538
<b>Juno Cottage E</b> 21	2	2	776	1012	949	1246	1074	1308	1022	1320	
			3	737	897	866	1066	954	1113	926	1126
<b>Lena, Villa A</b> 26	2	2	1072	1782	1705	3110	1956	2667	2130	3535	
			3	935	1410	1370	2308	1542	2018	1664	2603
			4	866	1224	1202	1908	1335	1694	1431	2137
			5	825	1113	1101	1667	1211	1499	1291	1857
			6	797	1038	1034	1507	1128	1369	1198	1671
			7	778	985	986	1393	1069	1277	1132	1538
			8	763	946	950	1307	1024	1207	1082	1438

Departure Days: Fridays from Gatwick and Manchester			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul - Early Sep)				
Accommodation	Page No.	When* Occupied By	From		To		From		To		
			1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
<b>Mourtero, Villa E</b> 32 (Car hire included)	2	2	990	1487	1393	2308	1498	1995	1640	2554	
			3	890	1232	1183	1816	1246	1589	1358	1991
			4	855	1136	1081	1577	1136	1417	1221	1717
<b>Pyrgos, Villa A</b> 30 (Jeep hire included)	2	2	1099	1739	1583	2734	1706	2346	1877	3028	
			3	953	1382	1288	2058	1375	1804	1495	2265
			4	880	1203	1141	1720	1210	1533	1304	1884
<b>Thalassa Vista, A Villa</b> 22	2	2	1031	1672	1605	2871	1833	2474	1992	3257	
			3	907	1337	1303	2149	1460	1889	1572	2418
			4	846	1169	1152	1788	1273	1597	1362	1998
			5	808	1069	1061	1572	1161	1422	1236	1746
			6	784	1002	1001	1428	1087	1305	1152	1578
			7	766	954	958	1325	1033	1221	1092	1458

\* Full Fare Paying Guests

## ALONISSOS

**How we get you there** Morning flights on Fridays from Gatwick and Manchester to Skiathos. Clients will then be taken to the port for the hydrofoil or ferry crossing to Alonissos (1 hour 20 minutes). Dependant on boat schedules, clients may have a wait in the pretty Skiathos Town, before heading off to Alonissos.

**Please note:** By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times. On the return journey our Manchester flight flight has a refueling stop on the island of Kavala. This refueling stop adds approximately 1 hour to the flight time.

Departure Days: Fridays from Gatwick and Manchester			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul - Early Sep)							
Accommodation	Page No.	When* Occupied By	From		To		From		To					
			1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £				
<b>Aquilo, Villa</b> 42 (Jeep hire included)	2	2	1298	1955	2348	4016	1836	2492	3332	5968				
			3	1213	1786	2059	3438	1669	2242	2456	4215			
			4	1072	1503	1716	2752	1427	1858	2018	3339			
			5	1045	1449	1641	2602	1337	1742	1818	2938			
			6	1067	1494	1608	2536	1324	1751	1793	2889			
			<b>Eos, Villa A</b> 44 (Car hire included)	2	2	1061	1680	1527	2374	1686	2272	1858	2896	
3	923	1338				1247	1813	1358	1751	1479	2173			
4	854	1167				1106	1533	1193	1490	1288	1811			
6	1212	1784				1659	2638	1552	2124	2059	3420			
<b>Fishermans Cottage</b> 2 (Car hire included)	2	2	928	1214	1184	1688	1404	2022	1475	2237				
			<b>Katia's House E</b> 37 (Car hire included)	2	2	1116	1822	1644	2608	1831	2500	2022	3204	
						3	959	1432	1325	1970	1454	1902	1587	2378
4	881	1238				1165	1650	1266	1603	1370	1965			
<b>Manolia, Villa A</b> 40 (Car hire included)	2	2	834	1121	1069	1459	1152	1424	1240	1717				
			5	832	1101	1051	1422	1116	1372	1207	1659			
			<b>Paparouna, Villa</b> 38 (Car hire included)	2	2	1372	2102	2494	4308	2010	2741	4062	7412	
						3	1279	1917	2263	3846	1839	2477	2948	5184
						4	1120	1601	1868	3057	1554	2034	2390	4069
						5	1080	1519	1695	2712	1463	1902	2056	3400
6	1103	1566	1639	2599	1440	1904	1887	3062						
<b>Selene, Villa A</b> 46 (Car hire included)	2	2	1061	1680	1527	2374	1686	2272	1858	2896				
			3	923	1338	1247	1813	1358	1751	1479	2173			
			4	854	1167	1106	1533	1193	1490	1288	1811			

\* Full Fare Paying Guests





# HOLIDAY GUIDE PRICES • PER PERSON

The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

**Note:** Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.

## MEGANISSI

**How we get you there** Morning flights on Sundays from Gatwick, Birmingham and Manchester to Preveza airport on the Greek mainland. Our Meganissi clients catch an early afternoon ferry from Nidri on Lefkas, taking 30 minutes.

**Please note:** By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times.

Departure Days:			Low Season				High Season			
Sundays from Gatwick, Birmingham and Manchester			(May-Early Jul & Mid Sep-Oct)				(27 May 1Wk & Mid Jul- Early Sep)			
Accommodation	Page No.	When* Occupied By	From		To		From		To	
			1Wk	2Wks	1Wk	2Wks	1Wk	2Wks	1Wk	2Wks
			£	£	£	£	£	£	£	£
<b>Aleka Villa</b> <b>A</b>	138	2	926	1261	1427	1976	1448	2249	1666	2656
		3	816	1042	1162	1530	1183	1719	1338	2000
		4	762	932	1029	1307	1050	1454	1174	1672
		5	729	867	950	1174	971	1295	1075	1475
		6	707	823	897	1084	918	1189	1010	1344
<b>Eleni Villa</b> <b>A</b>	139	2	917	1242	1404	1938	1426	2204	1638	2600
		3	810	1030	1147	1505	1168	1689	1319	1963
		4	757	923	1018	1288	1039	1432	1160	1644
		5	725	859	941	1159	962	1277	1064	1453
		6	704	817	889	1072	910	1174	1000	1326
<b>Kala Petra Villa</b> (Car hire included)	142	2	1810	3069	2137	3704	2148	4013	2470	4335
		3	1400	2249	1621	2673	1632	2882	1855	3105
		4	1197	1842	1368	2168	1379	2328	1552	2501
		5	1069	1587	1210	1851	1220	1981	1364	2124
		6	1012	1472	1135	1700	1145	1810	1269	1934
<b>Kallisti Villa</b> <b>A</b>	140	2	956	1322	1500	2100	1522	2396	1756	2838
		3	837	1082	1211	1613	1232	1817	1398	2122
		4	777	963	1066	1369	1087	1528	1219	1763
		5	741	891	979	1223	1000	1354	1111	1548
		6	717	843	921	1126	942	1238	1040	1405
<b>Limonari Villas</b> <b>A</b> <b>1 &amp; 3</b> (Car hire included)	137	2	958	1380	1432	2074	1453	2316	1572	2524
		3	826	1117	1154	1591	1174	1759	1261	1903
<b>Limonari Villa 2</b> <b>A</b> (Car hire included)	137	2	1048	1562	1664	2444	1684	2778	1959	3299
		3	886	1238	1308	1837	1329	2067	1519	2420
		4	807	1079	1132	1538	1153	1716	1304	1990
		5	754	973	1021	1347	1041	1493	1169	1719

\* Full Fare Paying Guests

## ITHACA

**How we get you there** Morning flights from Gatwick, Birmingham and Manchester on Saturdays, direct to Argostoli in Kefalonia. Ithaca is reached by a 1 hour coach drive from Argostoli airport to the port of Sami and then a 40 minute crossing on a privately chartered ferry to Ithaca. Snacks and drinks are available on board.

**Please note:** By necessity, there may be an early departure from your villa in order to fit in with local ferry schedules and flight times.

Departure Days:			Low Season				High Season			
Saturdays from Gatwick, Birmingham and Manchester			(May-Early Jul & Mid Sep-Oct)				(26 May 1Wk & Mid Jul- Early Sep)			
Accommodation	Page No.	When* Occupied By	From		To		From		To	
			1Wk	2Wks	1Wk	2Wks	1Wk	2Wks	1Wk	2Wks
			£	£	£	£	£	£	£	£
<b>Costa's House</b> <b>B</b>	147	2	904	1156	1220	1964	1297	1757	1468	2211
		3	821	992	1044	1542	1098	1407	1222	1720
		4	780	910	956	1331	999	1232	1099	1474
		5	755	860	903	1204	940	1128	1025	1327
		6	739	828	868	1120	900	1058	976	1228
<b>Georgakis House</b> <b>B</b>	148	2	874	1096	1156	1731	1270	1792	1300	1874
		3	801	952	1001	1387	1081	1430	1110	1495
		4	765	880	924	1214	986	1250	1015	1306
<b>Helena, Villa</b> <b>A</b> (Car hire included)	157	2	996	1381	1352	2187	1481	2239	1520	2356
		3	879	1147	1134	1710	1217	1734	1260	1836
		4	813	1016	1014	1447	1078	1468	1118	1551
<b>Hilltop House</b> <b>A</b>	149	2	945	1239	1310	2177	1398	1934	1592	2460
		3	849	1047	1104	1684	1165	1525	1305	1885
		4	801	951	1000	1438	1049	1321	1161	1598
		5	772	894	939	1290	980	1199	1075	1426
<b>Lefki, Villas</b> <b>A</b> (Car hire included)	154	2	1034	1458	1434	2484	1517	2200	1734	2783
		3	904	1198	1189	1908	1241	1708	1402	2120
		4	832	1055	1055	1595	1096	1448	1224	1764

Departure Days:			Low Season				High Season			
Saturdays from Gatwick, Birmingham and Manchester			(May-Early Jul & Mid Sep-Oct)				(26 May 1Wk & Mid Jul- Early Sep)			
Accommodation	Page No.	When* Occupied By	From		To		From		To	
			1Wk	2Wks	1Wk	2Wks	1Wk	2Wks	1Wk	2Wks
			£	£	£	£	£	£	£	£
<b>Lorenzo's House</b> <b>B</b>	152	2	926	1202	1003	1321	1024	1329	1053	1366
		3	836	1022	899	1113	916	1122	945	1151
		4	792	933	847	1010	862	1018	892	1044
<b>Nondas, Villa</b> <b>A</b> (Car hire included)	156	2	1051	1490	1470	2568	1557	2271	1784	2882
		3	915	1220	1213	1964	1268	1755	1435	2186
		4	841	1071	1072	1638	1116	1484	1249	1814
		5	797	984	988	1442	1027	1323	1137	1591
		6	725	840	884	1216	924	1130	1015	1346
<b>Petrino House</b> <b>B</b> (Car hire included)	153	2	1020	1428	1401	2404	1480	2136	1688	2692
		3	894	1178	1167	1855	1216	1665	1372	2059
		4	825	1040	1038	1556	1078	1416	1201	1719
		5	785	959	961	1376	996	1269	1099	1514
<b>Phoebe, House of</b> <b>B</b>	151	2	784	917	964	1302	1034	1342	1064	1402
		3	741	832	873	1101	923	1131	952	1181
		4	720	790	827	1000	868	1025	897	1070
		5	707	765	800	940	835	962	863	1003
		6	699	748	782	900	812	920	841	959

\* Full Fare Paying Guests



# HOLIDAY GUIDE PRICES • PER PERSON

The prices below are in £'s per person, showing a low to high range in each season. Prices include the flights, accommodation, transfers and/or car hire (where mentioned) and any facilities specified in the brochure. Exact prices for specific departure dates will be quoted at the time of booking. Please enquire for any under or over occupancy prices not shown.

**Note:** Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments. **Not included:** Overnight Stay Tax of €0.50 villa per night payable locally.

## CRETE

**How we get you there** Morning flights on Tuesdays from Gatwick and Manchester to Chania. Our villas are within a 1 hour drive from the airport.

**Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.**

Departure Days: Tuesdays from Gatwick and Manchester			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul- Early Sep)				
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
<b>Anastasia, Villa A</b>	205	2	896	1202	1368	2390	1472	1989	1689	2710	
			3	777	983	1105	1788	1177	1525	1331	2014
			4	747	903	1004	1518	1060	1322	1182	1696
			5	705	831	918	1331	966	1177	1068	1481
			6	677	784	862	1207	903	1080	992	1337
			7	675	767	839	1136	876	1029	956	1253
			<b>Aphrodite, Villa A</b> (Car hire included)	203	2	877	1220	1264	2179	1348	1866
3	769	1005				1041	1658	1100	1452	1227	1844
4	719	904				936	1411	983	1260	1084	1559
<b>Georgia, Villa A</b> (Car hire included)	206	2	904	1276	1322	2314	1412	1972	1602	2594	
			3	792	1051	1089	1766	1152	1542	1287	1965
			4	750	967	982	1514	1033	1348	1140	1671
			5	708	883	902	1328	944	1198	1035	1462
<b>Karina, Villa</b> (Car hire included)	209	2	1126	1719	1672	2749	-	-	-	-	
			3	940	1347	1329	2064	-	-	-	-
			4	861	1189	1168	1742	-	-	-	-
			5	796	1060	1055	1515	-	-	-	-
<b>Maris, Villa A</b> (Car hire included)	208	2	1124	1716	1275	2120	1286	1986	1440	2286	
			3	939	1345	1058	1638	1068	1552	1175	1755
			4	860	1187	959	1417	970	1355	1052	1510
			5	796	1059	883	1251	894	1203	962	1329
			6	808	1083	905	1323	915	1247	1012	1429
			7	765	998	853	1206	863	1142	947	1300
			8	741	949	824	1139	834	1084	909	1224

Departure Days: Tuesdays from Gatwick and Manchester			Low Season (May-Early Jul & Mid Sep-Oct)				High Season (Mid Jul- Early Sep)				
Accommodation	Page No.	When* Occupied By	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	1 Wk £	2 Wks £	
<b>Stathis, Villa</b> (Car hire included)	202	2	954	1375	1172	1856	1183	1782	1335	2076	
			3	897	1260	1037	1538	1047	1510	1171	1748
			4	814	1096	933	1321	944	1303	1039	1484
			5	759	986	863	1174	873	1162	951	1308
			6	754	976	847	1140	858	1131	924	1255
			<b>Stella, Villa</b> (Car hire included)	201	2	954	1375	1133	1732	1144	1702
<b>Stylos River House</b> (Car hire included)	211	2				933	1332	1402	2507	1502	2116
			3	807	1080	1133	1877	1203	1620	1339	2083
<b>Therisso, Villa</b> (Car hire included)	210	2	1159	1784	1366	2198	1351	2182	1426	2258	
			3	970	1408	1149	1750	1134	1735	1196	1797
			4	890	1246	1047	1540	1032	1525	1087	1580

\* Full Fare Paying Guests

The prices below are £'s per person and based on Gatwick to Paphos with Easy Jet issued on 01/11/17 for departures on the first Saturday of every month. Prices are indications only and could be lower or higher on these or other days in the month, depending on prevailing flight prices at the time of booking on any chosen departure day, holiday duration, preferred airline or departure airport.

**Note:** Not all our accommodation is suitable for guests with reduced mobility. Our intimate knowledge enables us to answer any questions you may have regarding our properties and to advise their suitability for people with health conditions or impairments.

## CYPRUS

**How we get you there** Flights are available to Paphos from most UK airports. Please enquire at the time of booking for your preferred choice of departure airport. Our Villas are within a 75 minutes drive of Paphos airport. **Please note: By necessity, there may be an early departure from your villa in order to fit in with flight times.**

**Villa Stella Maris and Villa Buffavento** Page No. 215

Guideline price £ per person

Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. **Please request lower per person prices for 3-5**

Persons	Nov-Mar		Apr-Jun		Jul-Aug		Sep-Oct	
	2	6	2	6	2	6	2	6
7 Nts	727	435	793	498	997	625	961	589
14 Nts	1224	663	1264	676	1671	872	1635	836

Book before 28/2/18 for £100 reduction per week per booking. Not applicable 1/7-30/9. Accommodation only on request.

**Villa Spilio** Page No. 216 Guideline price £ per person

Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. **Please request lower per person prices for 3-6**

Persons	Nov-Mar		Apr-Jun		Jul-Aug		Sep-Oct	
	2	7	2	7	2	7	2	7
7 Nts	597	372	662	433	849	540	775	466
14 Nts	963	538	1003	547	1363	713	1289	639

Book before 28/2/18 for £100 reduction per week per booking. Not applicable 1/7-30/9. Accommodation only on request.

**Villa Anna Maria** Page No. 217 Guideline price £ per person

Price based on 2-sharing a 3 bedroom villa and a Gatwick departure. Car included. **Please request lower per person prices for 3-4**

Persons	Nov-Mar		Apr-Jun		Jul-Aug		Sep-Oct	
	2	5	2	5	2	5	2	5
7 Nts	613	480	679	512	871	641	749	519
14 Nts	995	712	1036	704	1401	920	1279	798

Book before 28/2/18 for £100 reduction per week per booking. Not applicable 1/7-30/9. Accommodation only on request.

# Holiday insurance

We consider adequate travel insurance vital prior to any trip, and therefore make this a condition of carriage. We have selected Holiday Extras as our travel insurance partner as they offer a policy tailored to suit our holiday product.

The premium for this insurance is payable directly to Holiday Extras and all travel insurance documents will be sent to you directly by them.

Should you not wish to take out the Holiday Extras travel insurance, the cover you take should be at least as good, and you must advise us of your Insurer's name, policy number (if applicable) and 24 hour emergency telephone number before departure.

We would like to point out that, in the event of an emergency abroad, we are in a much better position to assist you quickly and efficiently if you have taken the Holiday Extras insurance, as we know who to speak to for authority to take any action which may be necessary.

The schedule of the cover shown sets out an example of the cover provided by the Holiday Extras (Gold policy), other policies are available and Holiday Extras will explain these to you when you call or go online for your bespoke quote. A policy document that fully defines the cover, conditions and exclusions will be sent to you by Holiday Extras when you purchase a policy from them.

It is the responsibility of each client to ensure that they receive a policy document of insurance from Holiday Extras prior to travel. When you receive your policy, please take the time to read it carefully to ensure you understand what is and what is not covered, and that all activities that you may wish to participate in are included.

The Holiday Extras policy is only available to residents of the UK or Channel Islands.

Holiday Extras is authorised and regulated by the Financial Conduct Authority under reference number 309682.

**For your bespoke quote please contact Holiday Extras on 0800 781 4086 quoting GIC AX089, or visit [www.holidayextras.co.uk/GIC](http://www.holidayextras.co.uk/GIC)**

Holiday Extras travel insurance policies cover adults up to 99 years old. Children age 17 or under on the date of departure – Free if accompanied by an insured adult.

If you are a frequent traveller who travels more than once each year you may want to consider an annual multi trip policy. Holiday Extras offer a number of different annual multi trip policies that offer great flexibility and a number of important advantages. If you are interested in purchasing our annual policy please contact Holiday Extras for your unique quote.

## Application for a European Health Insurance Card (EHIC)

If you are a UK resident, you are entitled to medical treatment that becomes necessary, at a reduced cost or sometimes free, when temporarily visiting a European Union (EU) country. Only treatment provided under the state scheme is covered. It does not cover repatriation costs. However, to obtain treatment you will need to take a European Health Insurance Card (EHIC) with you. Each individual travelling requires a card (no charge). The EHIC and holiday insurance are complementary and you are advised to have both. Some insurance companies require you to have an EHIC and some companies will waive the excess charge if an EHIC has been used. Any person who is ordinarily resident in the UK, is eligible for an EHIC. To apply for an EHIC card please visit the official UK government website <https://www.gov.uk/european-health-insurance-card>. Please be aware of online companies who charge for processing EHIC card applications, the EHIC card can be obtained for FREE.

Section	Cover	Limits	Excess
1	Cancellation or curtailment	£5,000	£75 (£35 deposit)
2	Emergency medical and associated expenses	£10m	£100
	Transport and accommodation	£2,000	
	Funeral expenses	£5,000	
	Dental	£150	
	In-patient benefit	£15/day max £600	
3	Loss of passport	£300	Nil
4	Delayed possessions	£150 after 12 hours	Nil
5	Personal possessions	£2,000	£75
	Single, article pair or set	£300	
	Valuables	£400	
6	Personal Money	£300	£75
7	Personal accident		
	Death (over 17)	£10,000	Nil
	Death (16 & under)	£1,000	
	Loss of limb / sight	£25,000	
	Permanent disablement	£25,000	
8	Missed departure	£1,000	£75
	Missed connection	£500	Nil
9	Delayed departure	£20 first 6 hrs, £20 each extras 10 hrs, max £60	Nil
	Abandonment	£5,000	£75
10	Personal liability	£2million	Nil
11	Legal expenses	£25,000	Nil
12	Catastrophe	£1,000	£75
13	Hijack / Mugging	£50/day max £500	Nil
14	Petcare	£50/day max £500	Nil
15	End supplier failure	£5,000	Nil



For your bespoke quote please contact Holiday Extras on **0800 781 4086** quoting **GIC AX089**, or visit **[www.holidayextras.co.uk/GIC](http://www.holidayextras.co.uk/GIC)**



# Booking conditions

## 1. Definitions

These Booking Conditions, together with the General Information section in our brochures or on our website (depending upon how you make your booking), and any other document we brought to your attention before we confirmed your booking, form the basis of your contract with us, Sunvil International Sales Limited, of Sunvil House, Upper Square, Isleworth, Middlesex, TW7 7BJ, with registered company number 984970 ("us", "our"). Please read them carefully as they set out our respective rights and obligations. In these Booking Conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

By asking us to confirm a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- he/she has read these Booking Conditions and has the authority to and does agree to be bound by them;
- he/she consents to our use of information in accordance with our Privacy Policy;
- he/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;
- he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

## 2. Booking

(a) You may make your booking with us directly (through our website or by e-mail or telephone) or through one of our authorised travel agents. Whichever option you choose, your booking will be subject to our booking conditions which appear in our brochures and on our website. A copy can also be posted or e-mailed to you on request. By asking us to confirm your booking, we are entitled to assume that the person who makes the booking has had the opportunity to read our booking conditions and has agreed to these on behalf of everyone named on the booking. A contract between us only comes into existence when either (1) we issue a confirmation invoice following payment of the applicable deposit or full payment (if booking within 56 days of departure) or (2) for telephone bookings made within 56 days of departure, we or your travel agent verbally confirm your booking and provide you with a booking reference following payment by credit or debit card. For online bookings made through our website, the confirmation invoice will be issued at the end of the booking process which you must print and keep. If your arrangements include a flight arranged by us, you will also receive an ATOL Certificate. You must check all documents we send you carefully as soon as you receive them as it may not be possible to make changes later. We cannot accept any liability if we are not notified of any

inaccuracy (for which we are responsible) in any document within 14 days of our sending it out (or in the case of travel documents/tickets, 5 days). If we accept your booking on the basis that one or more elements of the arrangements (such as the accommodation) is subject to confirmation by the relevant supplier, we will be entitled to cancel your booking and terminate your contract without any liability to you (other than refunding any payment you have made to us or your travel agent on our behalf in respect of that booking) in the event that the element(s) in question cannot be confirmed.

## 3. Payment

- Any monies paid by you to the agent are held by the agent on behalf and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent's obligations to pay it to us for as long as we have not failed. In the event that we fail, any money held or subsequently accepted from the consumer by the agent is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.
- The balance of the price is payable not less than 56 days prior to departure date. If the balance has not been paid by 48 days prior to departure, the booking will be cancelled and the cancellation charges set out below will be levied.
- Full payment will be due immediately for bookings made within 56 days of travel.
- No reminders or statements will be sent.

## 4. Special Requests

Special requests should be indicated on the holiday confirmation you receive from us – please check with us if it does not appear. We will try to arrange for special requests to be met, but cannot, and do not, guarantee that they will be unless a supplement is paid. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed by us and you have paid the applicable supplement. We do not accept bookings that are conditional upon any special request being met. Adding requests after booking may incur an administration charge.

## 5. Prices and Surcharges

(a) We take all appropriate steps to ensure the prices and other information appearing in our brochures and on our website and uploaded to our reservations system is correct to the best of our knowledge. However, changes may have been made since publication or uploading and errors unfortunately sometimes occur. You will usually be given the correct, up to date price at the time of booking. In the event that the price for your holiday as advised by us or any of our agents or which is available through our website is incorrect at the time of booking, we reserve the

right to correct this up to 3 working days after your booking has been confirmed. In this rare situation, you will be given the opportunity to book at the correct price or, if you do not wish to do so, we will cancel the booking and provide you with a full refund of the amount you have paid us but will have no further liability.

- Prices stated are general indications of the likely price. But they can vary. The price you are given at the time of booking is the price to be paid.
- The price of your confirmed holiday is subject at all times to changes in:

- the price of transportation resulting from the cost of fuel or other power sources; or
- the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports.

You will be charged for the amount of any increase in accordance with this clause. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of:

- accepting the price increase and paying the requested amount;
  - accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price); or
  - cancelling your confirmed booking and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements which do not form part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice.
- Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you less an administration fee of £35. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy.

## 6. Alterations by You & Transfer of Booking

(a) A fee of £35 per booking for a minor change (e.g. cancellation of car hire) or £35 per person for a major change (e.g. name change, change of accommodation or change of dates to earlier or later in the season) to cover administration costs will be charged for each amendment requested more than eight weeks before departure to a

confirmed booking. Amendments involving 'bought-in' flights (i.e. not on regular GIC - The Villa Collection charter flights) will attract a higher charge from the airline which will be quoted for on request. Holidays can only be transferred to another resort area within the same country within the same year. Any alteration requested within eight weeks of departure will be treated as a cancellation of the original holiday (attracting cancellation charges) and a new holiday booking.

## (b) Transfer of Booking:

If any member of your party is prevented from travelling that person may transfer their place to another person acceptable to us provided that: (i) the transfer is requested in writing at least 7 days before departure; (ii) the request is accompanied by any tickets or vouchers already received from us, full details of the person who will take over the booking, any balance due for the booking and the appropriate administration fee which will be £35 per name-change, plus all charges of whatever nature levied by our suppliers arising out of the transfer. You should be aware that some suppliers, particularly airlines, may charge a 100% cancellation fee and the cost of a new ticket; and (iii) the person taking over the booking agrees to be bound by these Booking Conditions.

## 7. Cancellation by You

a) Should you wish to cancel your confirmed holiday, this must be done in writing to us. A written notification must be received by us by recorded or registered mail. No cancellation will be effective until such written notice is received by us. You will be liable to pay the following cancellation charges:

Period before departure	Cancellation charge as a % of total invoiced cost*
56 days or more	Deposit payment
55-43 days	30%
42-29 days	40%
28-22 days	60%
21-15 days	80%
0-14 days	100%

(b) \*Important Note: We reserve our right to pass on to you any cancellation charges imposed by our suppliers which are in excess of the cancellation charges set out above. In particular, any "bought-in flight element" (i.e. that you are booked on non-standard GIC - The Villa Collection flights, scheduled or chartered, for which a higher deposit is required) will be charged at 100% cancellation fees for the flight.

(c) Insurance premiums and amendment charges are non-refundable.

(d) Should one or more members of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase.

(e) If the deposit paid is more than the percentage cancellation charge applied within 56 days then the higher amount will be charged.

(f) Where possible, we will deduct the cancellation charge(s) from any monies you have already paid to us. Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.

(g) Cancellation by You due to Force Majeure  
You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances (as advised by the FCO) occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 9 for more information on Force Majeure.

### 8. Alterations and Cancellation by Us

(a) As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your confirmed booking and we reserve the right to do so at any time.

(b) If we make a significant change or cancel the holiday after the booking has been confirmed but before departure, you will have the choice of:

- (i) accepting the cancellation or alteration;
- (ii) taking another available holiday with us (if it is more expensive you must pay the difference, but if it is cheaper we will make an appropriate refund); or
- (iii) (in the case of a major alteration) cancelling the holiday and receiving a full refund of all monies paid.

(b) A significant change is:

- (i) a change of airport (except between airports serving the same city); or
- (ii) a change of accommodation area if this results in materially different facilities and/or anticipated experience, or a change to lower grade accommodation for a substantial part of the holiday. (Substantial means 25% or more of the nights spent in-country.)

Any other change is an insignificant change.

(c) If you decide to cancel because of a significant or if we cancel a holiday for any reason other than Force Majeure (please refer to clause 9) or Low Bookings (please refer to clause 8(d) below), we will pay compensation as follows:

Period before scheduled departure when significant alteration or cancellation is notified	Compensation per fare paying passenger
56 days or more	Nil
55 – 29 days	£20
28 – 14 days	£30
Less than 17 days	£40

Please note that compensation payments relating to a child place for which you have paid a child price are half the amounts shown (up to half the child price paid). There are no compensation payments payable to those travelling on "free child places", "free group places" or infants.

(d) Low Bookings is where an insufficient number of people have booked the arrangements to make their operation financially viable in the advertised form. We will never cancel a holiday because of Low Bookings less than 42 days before departure.

(e) If there is a minor alteration, we will try to notify you, although we are not obliged to do so, nor are we liable to pay compensation.

(f) If we become unable to provide a significant proportion of a holiday after it has commenced, we will, where possible, make suitable alternative arrangements for you at no extra charge to you or, alternatively, arrange for you to be returned to your point of departure and to receive a pro-rata refund for any ground arrangements not received. In addition, if appropriate, we will pay you compensation of an amount which is reasonable taking into account all the circumstances. Compensation will not be considered appropriate, for example, in cases where a major alteration has to be made as a result of Force Majeure or Low Bookings.

### 9. Force Majeure – Circumstances Beyond our Control

Except where we say differently elsewhere in these conditions, we cannot pay any compensation, reimburse expenses, or cover losses for any amount or otherwise accept responsibility if, as a result of circumstances beyond our control, we have to change your holiday after booking, or we, or our suppliers, cannot supply your holiday, as we, or they, had agreed, or you suffer any loss or damage of any description. When we refer to circumstances beyond our control, we mean any event that we, or the supplier in question, could not foresee or avoid, even after taking all reasonable care. Such circumstances will usually include, but are not limited to, war, threat of war, airport closures, epidemic, natural or nuclear disaster, terrorist activity, civil unrest, industrial dispute, bad weather (actual or threatened), change to Foreign Office advice to advise against travel to destination and significant building work ongoing outside of your accommodation (such as resort development).

### 10. Overbooking

In the very rare event of over-booking accommodation of which we are not aware before you depart, you will be offered alternative accommodation on arrival, which accommodation will be of a comparable standard if available. If the location and/or facilities of the alternative accommodation can reasonably be considered inferior to that originally booked, we will compensate you by paying you the difference in price, if any, between the two properties plus compensation of up to 5% of the original holiday price.

### 11. Accurate Descriptions

We make every effort to ensure that all resorts and accommodation offered in this brochure or website are described as accurately as possible and that all price indications are correct. Changes, however, can occur and we reserve the right to make changes, in which case you will be informed, of any price change and any material descriptive change, at the time of booking or on your

subsequent Holiday Confirmation Invoice. You should bear in mind that certain facilities, particularly sports, entertainment and excursions, are subject to demand at any given time. It would not, for instance, be reasonable to expect an excursion to run unless there is demand which makes its operation economically viable. If a hotel is equipped with centrally controlled air-conditioning, the period and time of functioning of the system is at the discretion of the hotel management.

### 12. Accommodation

(a) Accommodation which forms part of your booking may only be used by the persons named on the booking form. Subletting is not permitted.

(b) You must observe the rules, if any, relating to the accommodation.

(c) You must vacate the accommodation in most areas by 10 am on the day of departure. There may be some exceptions and these will be advised locally by our representative, agent or accommodation provider. Check-in is normally available from 4 pm onwards subject to hotel management discretion.

### 13. Conduct, Injury and Damage

(a) You shall behave properly throughout your holiday and, in particular, must not do or permit to be done anything which might lead to damage to any property, injury to any person, or violation of any contract of insurance.

(b) You will use, occupy and enjoy the accommodation provided as part of your holiday with due care and in a proper manner without allowing the accommodation to become unreasonably soiled. No items, fixtures or fittings shall be removed from the accommodation or left outside at any time.

(c) You will be responsible for the cost of repairing or replacing any lost, broken or damaged items, including lost keys.

(d) You will treat and speak to our employees and representatives in a reasonable and civil manner.

### 14. Travel Delays and Flights

(a) Flight times are provided by airlines and are subject to change owing to matters such as air traffic control restrictions, weather conditions and technical problems. Flight timings are therefore estimates only and cannot be guaranteed. As between you and any individual airlines, the airline's standard conditions of carriage will apply. These may limit or exclude liability in accordance with relevant international Conventions. Copies of these Conventions are available from us on request.

(b) If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact the airline or other transport supplier concerned immediately.

(c) In the event that you experience difficulty on the occurrence of circumstances described in clauses 16 (2)

(a) (b) (c) or (d) of these Booking Conditions, we will provide you with prompt assistance as is appropriate in the circumstances. Where you experience a flight delay or cancellation which is not owing to any failure by us, our employees or subcontractors, this prompt assistance is

likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. We can also provide appropriate information on health services, local authorities and consular assistance if requested by you. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

(d) Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at [www.caa.co.uk/passengers](http://www.caa.co.uk/passengers). Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

(e) We cannot accept liability for any delay which is due to any of the reasons set out in clause 9 of these Booking Conditions (which includes the behaviour of any passenger(s) or for any passenger who, for example, fails to check in or board on time). A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. However, you may be entitled to claim under the flight delay section of your travel insurance policy.

(f) We have no control over how much leg room (seat pitch) airlines allow on their aircraft. No guarantee can be given as to a particular seat configuration on board as aircraft types vary. However, these seat pitches are standard throughout the airline industry and comply with current Civil Aviation Authority guidelines.

(g) This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

### 15. Suppliers' Conditions

Our third party suppliers have their own booking conditions and conditions of carriage, and you will be bound by these, so far as the relevant supplier is concerned. Our suppliers' conditions will also apply to your contract with us, and in the event of any conflict between the suppliers' conditions and our conditions, the suppliers' conditions will prevail, save to the extent that any term in the suppliers'

conditions is deemed to be invalid or unenforceable, in which event our conditions will prevail. Some of our suppliers' conditions may limit or exclude liability on the part of the relevant supplier, and, by virtue of their application to your contract with us, may also limit or exclude our liability to you, and they are often subject to international conventions. You can get copies of the relevant conditions if you ask us.

#### 16. Our Liability

(1) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel, Package Holidays and Package Tours Regulations 1992 and subsequent EU Directive 2015/2302 on Package Travel as set out below. Subject to these Booking Conditions, if we or our suppliers negligently perform or arrange the services which we are obliged to provide for you under our contract with you, as set out on your confirmation invoice, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(2) We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:-

- (a) the act(s) and/or omission(s) of the person(s) affected;
- (b) the act(s) and/or omission(s) of a third party unconnected with the provision of the travel services included in your holiday package and which were unforeseeable or unavoidable; or
- (c) unavoidable and extraordinary circumstances; or
- (d) an event which either ourselves or suppliers could not, even with all due care, have foreseen or forestalled.

(3) We limit the amount of compensation we may have to pay you if we are found liable under this clause:

(a) loss of and/or damage to any luggage or personal possessions and money: The maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.

(b) Claims not falling under (a) above and which don't involve injury, illness or death: The maximum amount we will have to pay you in respect of these claims is three times the total price of the package holiday. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.

(c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel:

(i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention

(international travel by air); The Athens Convention (with respect to sea travel); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.

(ii) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.

(iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

(4) It is a condition of our acceptance of liability under this clause that you notify any claim to ourselves and our supplier(s) strictly in accordance with the complaints procedure set out in these conditions.

(5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

(6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(7) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

#### 17. Excursions Booked

Locally, we do not operate our own excursions. Any excursions booked locally at destination do not form part of the package you have booked with us, whether reserved through our local agent or representative. GIC - The Villa Collection acts solely as an agent for any such excursions and takes no responsibility or accepts any liability for their correct performance. Your contract will be with the operator of the excursion or tour and not with us.

#### 18. Complaints

All complaints must be made at the time of occurrence to the supplier of the facility or service concerned, to give an

opportunity to rectify the cause of the complaint. If unresolved, then you should swiftly call us directly. (If out of UK office hours, then use the relevant emergency mobile numbers supplied in your final travel pack.) Failure to do so will result in your legal rights being reduced or even extinguished. Any claims whatsoever against us must be submitted in writing to us in the UK within 6 months of your return. Disputes arising out of, or in connection with, this contract which cannot be amicably settled, may (if you wish) be referred to ABTA's independent dispute settlement service.

#### 19. Consumer Protection

We provide financial security for the flight-inclusive holidays and flights. We do this by way of our ATOL (Air Travel Organiser's Licence) granted by the Civil Aviation Authority. Our ATOL number is ATOL 808. The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to customers who book and pay in the United Kingdom. We will provide you with the services you have bought (or a suitable alternative). In some cases, where we are not able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding under your contract to that alternative ATOL holder. However, you also agree that in some cases it will be impossible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

When you buy an ATOL protected flight or flight inclusive holiday you will receive an ATOL certificate. This certificate alongside your confirmation invoice lists the flight, accommodation, car hire and other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. See [www.caa.co.uk/ATOLCertificate](http://www.caa.co.uk/ATOLCertificate). For

further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk).

We provide full financial protection for our package holidays which don't include flights as well as accommodation only bookings, by way of a bond held by ABTA Ltd.

#### 20. Data Protection

(a) Please be assured that we have measures in place to protect personal data provided during the booking process. This information will only be passed on to the relevant suppliers of the travel arrangements forming your holiday. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies.

(b) If you travel outside the European Economic Area ("EEA"), controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please see our privacy policy for further details.

#### 21. Governing Law and Jurisdiction

These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those places and if you wish to do so.



# The Villa Collection

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